

# Providing Interpreting Services During COVID-19

Interpreters are essential workers who risk exposure to COVID-19.

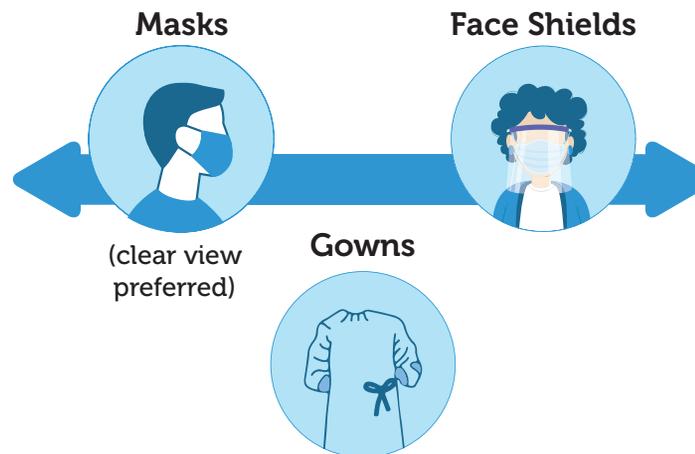
They help ensure equal access to vital community services such as healthcare, justice, and education.

**Provide interpreters with a safe working environment.**

Onsite but remote



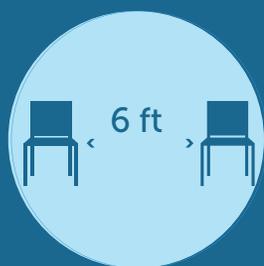
Face to Face



\* To schedule interpreters for deaf, hard of hearing, and deaf/blind people, see Other COVID-19 Resources below.

- Provide a separate location where interpreters can safely work by video or telephone.
- Properly sanitize that location, the furnishings and equipment after each use.
- Ensure the location is properly ventilated and provide space for social distancing.
- Assess and disclose COVID-19 exposure risk to interpreter in advance.
- Provide personal protective equipment per CDC and OSHA guidelines.
- Use a visitor log for contact tracing.

**Follow all safety and health ordinances in effect at the location.**



Ensure safe social distancing.



Install shields.



Disinfect Regularly.



Record visitor's name, date/time, phone and email for contact tracing.



The interpreter may decide to withdraw if safety measures are not in place.

Other Covid-19 resources:

[Helen Keller National Center \(HKNC\) COVID-19 Communication Guidelines](#)

[National Center for State Courts \(NCSC\) Recommendations for In-Person Court Interpretation](#)

These guidelines were developed by the following organizations:



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